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When you walk into the sunny office of Seven Oaks Hospice Care you immediately feel welcome, as if you just walked into the home of a trusted friend. Whether you are invited in by the warm smile of Steve Karns, the company's administrator or the cheerful greeting from its director, Lannette M.T. McWilliams, you instantly know that you have entered into a relationship that is supportive and helpful.

According to Lannette, "At Seven Oaks Hospice Care, we are a tight knit group...we really work together as a team and we treat our patients with respect and dignity...they are not just a number to us."

Her words confirm the framed statement hanging by the front door of the Brownsville Road office, located in the building that once housed Spartan Pharmacy. Seven Oaks Hospice Care's mission is serious and straightforward, to provide the best hospice care possible to terminally ill individuals and their families.

Ms. McWilliams is the experienced and capable director ensuring that all employees and volunteers provide the quality care proposed in the hospice's mission statement. She graduated cum laude from Carlow University and was a recipient of the school's Academic Award of Excellence. She then began her sixteen year long career in the health care industry and was nominated by to serve as one of two board member representatives from the Southwest Region on the Pennsylvania Hospice Network Board (PHN).

PHN influences and shapes the future of hospice care in the Commonwealth through education, consultation, technical assistance, and opportunities for professional growth. The organization is committed to the viability of hospice as a coordinated program of palliative care and concerned for the needs of patients.

Ms. McWilliams has served PHN for the past six years and has impacted the standards of hospice care as well as brought additional resources to the patients and families served by Seven Oaks Hospice Care.

In addition to her PHN board membership, Lannette is a member of the National Hospice and Palliative Care Organization (NHPCO) and the Hospital and Palliative Care Nurses Association (HPNA). She is currently studying to become a Certified Hospice and Palliative Care Administrator.

An initiative that Lannette is particularly passionate about is her membership on the steering committee of the Veterans Community Partnership. She enthusiastically asserts that one goal of this program is to ensure that veterans in hospice care receive their maximum entitled benefits and excellent coordinated care between community resources and the Veterans Administration. As a result, Seven Oaks Hospice Care has also partnered with the We Honor Veterans Program.

Ms. McWilliams has called the South Hills of Pittsburgh her home her entire life. Whether through participation in community sports, functions or representing Seven Oaks Hospice Care in the annual Brentwood Fourth of July Day parade, Lannette keeps both personal and work families busy.

As Lannette reflects on Seven Oaks Hospice Care expansion and growth she indicated that the organization is currently looking for special people to volunteer to assist patients and families in the community.

"I think that the South Hills is a very special place to work, live and raise a family. Seven Oaks Hospice Care is family owned and growing rapidly ... our caring professionals and volunteers are there to support your family and loved ones."

If you are interested in discussing hospice care or are interested in [volunteering](#) please call [Seven Oaks Hospice Care](#) at (412) 885-8500 or email at info@sevenoakshospicecare.com